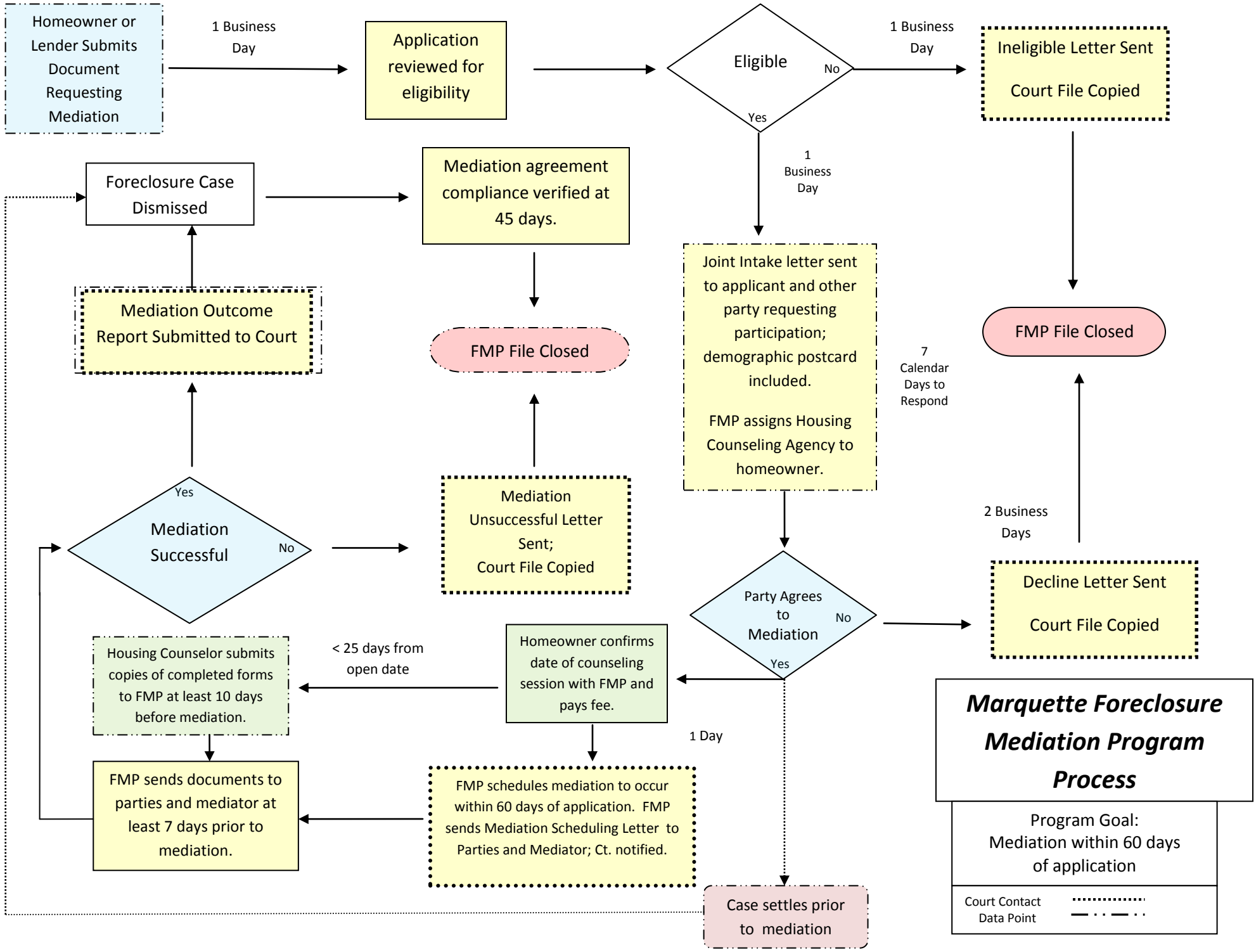
Homeowner or Lender Submits Document Requesting Mediation
1 Business Day
Application reviewed for eligibility
Eligible
No
Yes
1 Business Day
Ineligible Letter Sent
Court File Copied
1 Business Day
Foreclosure Case Dismissed
Mediation agreement compliance verified at 45 days.
Joint Intake letter sent to applicant and other party requesting participation; demographic postcard included.
FMP assigns Housing Counseling Agency to homeowner.
7 Calendar Days to Respond
FMP File Closed
Mediation Outcome Report Submitted to Court
FMP File Closed
Yes
Mediation Successful
No
Mediation Unsuccessful Letter Sent;
Court File Copied
2 Business Days
Decline Letter Sent
Court File Copied
Party Agrees to Mediation
No
Yes
Housing Counselor submits copies of completed forms to FMP at least 10 days before mediation.
< 25 days from open date
Homeowner confirms date of counseling session with FMP and pays fee.
1 Day
FMP sends documents to parties and mediator at least 7 days prior to mediation.
FMP schedules mediation to occur within 60 days of application. FMP sends Mediation Scheduling Letter to Parties and Mediator; Ct. notified.
Case settles prior to mediation
Marquette Foreclosure Mediation Program Process
Program Goal:
Mediation within 60 days of application
Court Contact
Data Point