



Homeowner or Lender Submits Document Requesting Mediation

1 Business Day

Application reviewed for eligibility

Eligible

1 Business Day

Ineligible Letter Sent  
Court File Copied

Foreclosure Case Dismissed

Mediation agreement compliance verified at 45 days.

1 Business Day

Joint Intake letter sent to applicant and other party requesting participation; demographic postcard included.  
MFMP assigns Housing Counseling Agency to homeowner.

7 Calendar Days to Respond

MFMP File Closed

Mediation Agreement Submitted to Court

MFMP File Closed

2 Business Days

Mediation Successful

Mediation Unsuccessful Letter Sent; Court File Copied

Decline Letter Sent  
Court File Copied

Housing Counselor submits copies of completed forms to MFMP at least 10 days before mediation.

< 25 days from open date

Housing Counselor confirms date(s) of counseling session with MFMP.

Party Agrees to Mediation

1 Day

MFMP sends documents to parties and mediator at least 7 days prior to mediation.

MFMP schedules mediation to occur within 60 days of application. MFMP sends Mediation Letter and Agreement to Parties and Mediator; Ct. notified.

Case settles prior to mediation

**Milwaukee Foreclosure Mediation Program Process**

Program Goal: Mediation within 45 -60 days of application

Court Contact Data Point: - - - - -  
Data Point: — · — · — ·