Dear Partners, Volunteers, and Supporters:

We are happy to provide you with our 2012 annual report covering the period of July 1, 2011 through June 30, 2012. We have been quietly celebrating our 10th anniversary this year, having come a long way from our early days at St. Francis Parish with one or two clients per session. We now often serve over 100 clients per week.

Lori Zahorodny, our first Program Assistant, has sadly left us to continue her post-graduate education. We wish Lori the best, but miss her competent, kind, productive presence. It was only fitting that Lori was recognized last fall by the Wisconsin State Law Journal among its Unsung Heroes, recognizing her for her amazing support of the MVLC.

Many of you have already met Mindy Schroeder, our new Program Assistant, who comes to us from the Study Abroad program at Marquette University. Mindy is a quick learner, has great experience working with many volunteers, and is a wonderful addition to our team in the Office of Public Service, including Angela Schultz and Yolanda Toral Zeider.

There have also been changes this year in the membership of the Steering Committee. Jessica Zolp and Jennifer Goodwin both resigned this past year after many years of service. We thank both of them for their significant and lasting contributions to the MVLC.

Other highlights:

◊ Besides serving increasing numbers of clients, we saw a large uptick in the number of people taking advantage of our Brown Bag continuing legal education outreach for our volunteers.
◊ Our student training has been improved and expanded to include other MULS pro bono programs with an increased emphasis on ethical considerations.
◊ New collaborations include the Marquette University Service Learning Program, as well as University of Wisconsin Law School.
◊ We have amplified our digital presence through social media and an improved website.
◊ Participated in Project Homeless Connect for the second consecutive year.

Sincerely,

Julie J. Darnieder
Adjunct Professor of Law

Lori Zahorodny, middle, joined by Julie Darnieder and Dan Idzikowski, celebrating her award as an Unsung Hero by the Wisconsin State Law Journal in November of 2011.

*Affiliations for identification
2012 MVLC Service Statistics

Attorney Volunteers: 222
Law Student Volunteers: 240
Undergraduate Volunteers: 29

Persons Served: 3185
Hours of Service donated: 6780
Value of hours donated: $630,760
Client Satisfaction: 99%

Legal Issues

Race/Ethnicity

Clients Served in 2012

Race

Monthly Household Income

10% 20% 30% 40% 50%
$0-$1000 $1000-$2000 $2000-$3000 $3000+

30% 40% 50% 60% 70% 80% 90% 100%

MJC Hop Hillview VA

10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

African American 55% Caucasian 23%

10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

$0-$999 $1000-$1999 $2000-$2999 $3000-$3999 $4000-

Other 1%

Hispanic 21%
The way the Marquette Volunteer Legal Clinic works is simple. Attorneys and law students volunteer a few hours each month to provide participants with brief legal advice and referrals. This model yields positive outcomes for...

**Students**

*It’s really helpful to observe lawyers and interact with people. Marquette Volunteer Legal Clinic reminds me why I chose to come to law school in the first place.*

MVLC has reinforced that interaction is crucial to everyday lawyering. While client interaction is not stressed in the classroom setting, the MVLC provides the perfect learning opportunity to build upon this skill.

*My experience at the MVLC not only has supplemented what I have learned in the classroom, but often the practical experience learned exceeds the scope of classroom teachings, covering topics not taught in class, and truly provides an education in itself.*

**Attorneys**

*The personal experiences I have received from the clinic have been immeasurable. The clinic provides a practical environment where students can learn from and network with experienced lawyers in the community while developing client communication skills that cannot be taught in a classroom.*

*The experiences at the MVLC is gratifying. Not only does it provide me with a convenient, supported way to share my skills, it allows me to remain connected with law students and Marquette Law School.*

**Clients**

*This legal clinic is a wonderful resource for the community. The attorney working with me was very knowledgeable, professional, yet friendly and easy to talk to.*

*This clinic was extremely helpful and put my mind at ease during a difficult time. They helped me write a summons reply for a foreclosure, and gave me useful information for other programs that might be able to assist me. THANK YOU!!!*
2012 CLE Brown Bag Seminars

Thank You to Our Presenters:

- Gwendolyn Connolly (Debt Collection)
- Mont Martin (Chapter 128)
- Susan Fisher (Child Guardianship)
- Angela Schultz & Julie Darnieder (MVLC Ethics)
- Margaret Hickey (Marital Property)
- Patricia DeLessio (Public Benefits Insurance)
- Mark Silverman (Public & Subsidized Housing Basics)
- John Barrett (E-filing in Milwaukee County)

Our Brown Bag Series is one of the many ways we support our volunteers by providing relevant and useful seminars taught by seasoned practitioners.

Coalition for Access to Legal Resources

The MVLC continues to facilitate the Coalition for Access to Legal Resources (CALR). CALR is a group of legal providers in the Milwaukee area committed to improving access to legal resources for low-income people.

- Quarterly meetings were hosted by Legal Action of Wisconsin, Inc., Hawks and Quindel, Sojourner Family Peace Center, and Marquette University Law School.
- Over 70 legal service providers and advocates participating
- Provides a forum for providers to connect, share resources, program information, and ideas for addressing unmet legal needs

www.legalhelpmilwaukee.org

- Provides volunteers and the public with referral information to 50 agencies providing legal services or advocacy in the Greater Milwaukee Area
- Served over 6,020 unique website visitors in 2012
The Marquette Volunteer Legal Clinic relies on its volunteer attorneys to provide outstanding legal services to the community. MVLC thanks all of its volunteer attorneys and the firms that provide attorneys and resources to our clinics.

Additionally, a sincere thank you goes to all of the individual attorneys that play a vital role in the MVLC’s service to the community. Their names can be found on the Marquette Volunteer Legal Clinic website, located at www.marquettelegalclinic.org.

You can also find us on Facebook and Twitter by clicking the images below.

Like us on Facebook! http://www.facebook.com/ MarquetteVolunteerLegalClinic

Follow @MULegalClinic
We could not operate the Marquette Volunteer Legal Clinic without the help, support, and partnership of so many in our community, including the following:

**Gerri Sheets-Howard of the House of Peace**

**James Duff and Michelle Gore of the Milwaukee County Veterans Service Office**

**Dr. Luis "Tony" Baez and Kay MacKenzie of the Council for the Spanish Speaking**

**Katherine Perhach and Mike Gonring of Quarles & Brady, LLP**

**David Pifer and Pat Risser of Legal Action of Wisconsin, Inc.**

**Erich Straub and Gail McCarthy of the American Immigration Lawyers Association—Wisconsin Chapter**

**Jim Sullivan, Kristela Cervera and Nidhi Kashyap of Milwaukee County Child Support Services**

**Dawn Caldart and Ayame Metzger of the Milwaukee Justice Center**

**Lynette Zigman of Foley and Lardner, LLP**

**Fran Deisinger of Reinhart Boerner Van Deuren S.C.**

**Steve DeVougas of Hinshaw & Culbertson LLP**

**Ed Sarksas of Michael Best & Friedrich LLP**

**Grant Killoran of O’Neil, Cannon, Hollman, DeJong & Laing S.C.**

**John Barrett of the Milwaukee County Clerk of Courts**

**Milwaukee Bar Association**

**Marquette University Office of General Counsel and Risk Management**

**Marquette University Service Learning Program**

**Marquette University Law School Dean, Joseph D. Kearney**

**Associate Dean Matthew Parlow and the Marquette University Law School community**

**Special thanks to G. David Kidd and Joseph Syverson for their assistance in preparing this report.**
Milwaukee County Veterans Service Office
6419 W. Greenfield Avenue, Milwaukee, WI
1st and 3rd Mondays, 4:00 to 6:00 p.m.

House of Peace Community Center
1702 West Walnut Street, Milwaukee, WI
Tuesdays, 3:00 p.m. to 7:00 p.m.

Council for the Spanish Speaking
Hillview Building
1615 South 22nd Street, Milwaukee, WI
Wednesdays, 5:00 p.m. to 7:00 p.m.

Milwaukee Justice Center
Milwaukee County Courthouse, Room 106
901 North 9th Street, Milwaukee, WI
Thursdays and Fridays, 2:00 to 4:00 p.m.