Note: CLE credits can be applied for as a result of this workshop

Mission Statement

The Mediation and Restorative Justice Center promotes and provides mediation and other effective processes of conflict resolution and restorative justice.

Mediation and Restorative Justice Center
A Program of Wisconsin Community Services, Inc.

Cathy A. Warmington, JD Director

414 W. Moreland Blvd., Suite 204
Waukesha, WI 53188
3732 W. Wisconsin Avenue, 2nd Floor
Milwaukee, WI 53208

Phone: 262-544-1647
Fax: 262-544-9456
E-mail: mcwc@wiscs.org
Website: www.wiscs.org/mediation.htm

©2011 WCS

Directions to Citizens Bank of Mukwonago in Waukesha - 2109 Corporate Drive

- Exit Hwy 18 West.
- Follow Hwy 18 West toward Waukesha to Hwy 164/59 and turn south.
- When Hwy 164 branches off from Hwy 59, stay on Hwy 59. Take Hwy 59 to Center Road and turn left or south to the bank

- Exit Hwy. 164 North.
- Follow Hwy. 164 North to Hwy. 59 and turn west.
- Take Hwy 59 to Center Road and turn left or south to the bank.

Mediation and Dispute Resolution Skills Workshop

Two-day Training

Dates: Thursday, Nov. 1, 2012 AND Friday, Nov. 2, 2012

Time: 9:00 a.m. to 5:00 p.m.

Mediation and Restorative Justice Center
A Program of Wisconsin Community Services, Inc.

Helping People Resolve Conflict
Mediation is a confidential process that assists people in resolving conflicts or disputes. The mediation session offers people the opportunity to create their own mutually agreeable solutions with the assistance of a trained, impartial third party, a mediator. The mediator does not make decisions for the parties or determine who is right or wrong. Mediation is not a court hearing or a counseling session. Neither lawyers nor witnesses are needed, although, lawyers may attend to advise their clients.

Mediation sessions are informal, structured discussions to help clarify the issues and move towards agreement. Parties are given the opportunity to listen to each other and to speak without interruption. If an agreement is reached, it may be written down and signed by the parties. Before participating in a mediation session, the parties should think about possible solutions to the problem.

This workshop is held at the:

Citizens Bank of Mukwonago
in Waukesha
2109 Corporate Drive
Waukesha, WI 53188
Citizens Bank phone #262-548-0208

(see back panel for directions)

During the 1 hour lunch the premises must be vacated—please make other arrangements.

What is Mediation

Mediation is a confidential process that assists people in resolving conflicts or disputes. The mediation session offers people the opportunity to create their own mutually agreeable solutions with the assistance of a trained, impartial third party, a mediator. The mediator does not make decisions for the parties or determine who is right or wrong. Mediation is not a court hearing or a counseling session. Neither lawyers nor witnesses are needed, although, lawyers may attend to advise their clients.

Mediation sessions are informal, structured discussions to help clarify the issues and move towards agreement. Parties are given the opportunity to listen to each other and to speak without interruption. If an agreement is reached, it may be written down and signed by the parties. Before participating in a mediation session, the parties should think about possible solutions to the problem.

This workshop is held at the:

Citizens Bank of Mukwonago
in Waukesha
2109 Corporate Drive
Waukesha, WI 53188
Citizens Bank phone #262-548-0208

(see back panel for directions)

During the 1 hour lunch the premises must be vacated—please make other arrangements.

Workshop Topics

THE FIRST DAY:

♦ Conflict Resolution

♦ Communication Skills

THE SECOND DAY:

♦ The Mediator

♦ The Mediation Process

This workshop is a “hands-on” experiential training that will give participants an opportunity to test their skills in helping others to resolve disputes and find peaceful solutions to their differences.

What is Mediation

Mediation is a confidential process that assists people in resolving conflicts or disputes. The mediation session offers people the opportunity to create their own mutually agreeable solutions with the assistance of a trained, impartial third party, a mediator. The mediator does not make decisions for the parties or determine who is right or wrong. Mediation is not a court hearing or a counseling session. Neither lawyers nor witnesses are needed, although, lawyers may attend to advise their clients.

Mediation sessions are informal, structured discussions to help clarify the issues and move towards agreement. Parties are given the opportunity to listen to each other and to speak without interruption. If an agreement is reached, it may be written down and signed by the parties. Before participating in a mediation session, the parties should think about possible solutions to the problem.

This workshop is held at the:

Citizens Bank of Mukwonago
in Waukesha
2109 Corporate Drive
Waukesha, WI 53188
Citizens Bank phone #262-548-0208

(see back panel for directions)

During the 1 hour lunch the premises must be vacated—please make other arrangements.

What is Mediation

Mediation is a confidential process that assists people in resolving conflicts or disputes. The mediation session offers people the opportunity to create their own mutually agreeable solutions with the assistance of a trained, impartial third party, a mediator. The mediator does not make decisions for the parties or determine who is right or wrong. Mediation is not a court hearing or a counseling session. Neither lawyers nor witnesses are needed, although, lawyers may attend to advise their clients.

Mediation sessions are informal, structured discussions to help clarify the issues and move towards agreement. Parties are given the opportunity to listen to each other and to speak without interruption. If an agreement is reached, it may be written down and signed by the parties. Before participating in a mediation session, the parties should think about possible solutions to the problem.

This workshop is held at the:

Citizens Bank of Mukwonago
in Waukesha
2109 Corporate Drive
Waukesha, WI 53188
Citizens Bank phone #262-548-0208

(see back panel for directions)

During the 1 hour lunch the premises must be vacated—please make other arrangements.

What is Mediation

Mediation is a confidential process that assists people in resolving conflicts or disputes. The mediation session offers people the opportunity to create their own mutually agreeable solutions with the assistance of a trained, impartial third party, a mediator. The mediator does not make decisions for the parties or determine who is right or wrong. Mediation is not a court hearing or a counseling session. Neither lawyers nor witnesses are needed, although, lawyers may attend to advise their clients.

Mediation sessions are informal, structured discussions to help clarify the issues and move towards agreement. Parties are given the opportunity to listen to each other and to speak without interruption. If an agreement is reached, it may be written down and signed by the parties. Before participating in a mediation session, the parties should think about possible solutions to the problem.

This workshop is held at the:

Citizens Bank of Mukwonago
in Waukesha
2109 Corporate Drive
Waukesha, WI 53188
Citizens Bank phone #262-548-0208

(see back panel for directions)

During the 1 hour lunch the premises must be vacated—please make other arrangements.